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Is intertemporal price discrimination the cause of price dispersion in markets with low search costs?

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ABSTRACT

Theories of intertemporal price discrimination imply that prices must be chosen using mixed strategies, with retailers changing their prices randomly over time. Otherwise, consumers will learn which retailer has the lowest price, and eventually, all customers will patronize the lowest price retailer, or all retailers will charge the same price. We test whether price dispersion is explained by intertemporal price discrimination strategies using a dataset of identical products sold through the PriceSpy price comparison website. Our results show that there are clusters of retailers with similar pricing within each cluster, but with different price levels between clusters even after controlling for retailer heterogeneity. Retailers also remain in the same price cluster over time, suggesting that consumers have ample opportunities to learn which retailers belong to which price cluster. Intertemporal price discrimination is thus unlikely to have caused the observed price dispersion.

KEYWORDS

Intemporal price discrimination; online retailing; e-commerce; clustering; price comparison websites

JEL CLASSIFICATION C30; D20; D83; L81

I. Introduction

In his seminal article, Stigler (1961) pointed out the extensive price dispersion for homogeneous products sold in well-developed markets. Several studies have since then confirmed his findings, even in markets with low search costs. In a recent study of price dispersion covering 1.4 million goods in 54 markets in the US, Kaplan and Menzio (2015) found that the average standard deviation of prices was 19% for identical goods sold in the same geographical market during the same quarter, while it was 36% for close but not identical substitutes.

The most commonly used models for explaining such price dispersion are clearinghouse models. In a clearinghouse model, retailers must simultaneously appeal to two types of customers: shoppers who search and use the available price list to buy from the retailer offering the lowest price, and nonshoppers who do not engage in search but learn prices over time as they visit stores' or retailers' webpages. For price dispersion to remain, there must be some consumers who are non-shoppers, and prices must be chosen using mixed strategies, with retailers changing their prices randomly (Varian 1980; Lach 2002). Otherwise, consumers will eventually learn which retailer has the lowest price, and all customers will either patronize the lowest price retailer, or all retailers will charge the same price. The reasons for not being a shopper can differ. Consumers might have strong preferences for a specific retailer (Rosenthal 1980; Narasimhan 1988), or not have access to the clearinghouse price list (Varian 1980).

The most widely cited clearinghouse model was developed by Varian (1980), but there have been several followers extending that model in different directions (Narasimhan 1988; Stahl 1989). Recent extensions include models with heterogeneous search costs (Chen and Zhang 2011), unknown production costs (Jansen et al., 2011), non-shoppers with some but limited information (Parakhonyak 2014), costly recall for consumers (Jansen and Parakhonyak 2014), and geographical consumer segregation (Obradovits 2017). A common feature of these models is that the use of mixed strategies creates price dispersion in equilibrium. Clearinghouse models have also been widely used as a motive for empirical studies relating price dispersion to the size of search costs in different markets (Bayliss and Perloff 2002; Lach 2002; Baye, Morgan, and Scholten 2004; Seim and Sinkinsson, 2016; Pennerstorfer et al. 2020).

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The use of mixed strategies has empirically testable implications. First, there can be no grouping of retailers having similar, and thus predictable, price strategies that remain over time. Second, the position of individual retailers within a crosssectional price distribution will change randomly over time. Therefore, there will be no distinguishable patterns in a transition matrix of prices, and the probability of remaining in the same position in the transition matrix should be low.

There are three previous studies that formally test if both the necessary (remaining price dispersion) and sufficient (randomization of prices) conditions for clearinghouse models are fulfilled. Evidence from these studies are mixed, with Bayliss and Perloff (2002) rejecting the clearinghouse model, while Lach (2002) and Baye, Morgan, and Scholten (2004) support it. However, Bayliss and Perloff (2002) and Baye, Morgan, and Scholten (2004) do not account for retailer heterogeneity in their transition matrix analysis, while Lach (2002) arbitrarily groups retailers into quartiles when investigating price movements.

We test the predictions from clearinghouse models using a dataset of identical products sold through the PriceSpy price comparison website. In contrast to previous studies, we account for retailer heterogeneity and use cluster analysis to determine the size and number of retail clusters with similar prices. As such, we contribute to the literature by adding a current and methodologically comprehensive test of clearinghouse models. We find that data support the necessary condition of remining price dispersion from a clearinghouse model, but not the sufficient condition of retailers randomizing their prices.

II. Method

Compared to previous studies (Bayliss and Perloff 2002; Lach 2002; Baye, Morgan, and Scholten 2004), we consider a large set of products (14) that are observed with a higher frequency (daily) and for a longer period (up to 42 months). An important feature of our data is that the products are identical between retailers and that there is no ambiguity in product representation on the price comparison website. However, the average coefficient of variation for the price of these products (Table 1) still reveals substantial price dispersion.

				Cluster sizes					Cluster rank characteristics	teristics	Monthly transitio	Monthly transition matrix characteristics
								Total days	Frequency of shifts	Average days within	Average	Expected value
Category	Product	Mean CoV* Cluster 1 Clu	Cluster 1	Cluster 2	Cluster 3	Cluster 3 Cluster 4 Cluster 5	Cluster 5	sold	between clusters	a cluster	diagonal	diagonal
Cellphones	Apple iPhone 5 s 16GB	0.72	13	24	13			787	29	26	0.43	0.33
Consoles	Sony PlayStation 4 Pro 1TB	0.54	8	5				544	9	78	0.85	0.50
Headphones	Bose QuietComfort 35	1.46	16	10	62	5		1623	14	108	0.67	0.25
Laptops	Apple MacBook Pro	0.62	8	9	11	9	ę	719	31	22	0.44	0.20
Mobile Speakers		1.44	9	21				1231	4	246	0.72	0.50
Nintendo 3DS	Pokémon Sun	0.29	4	4	9			728	ε	182	0.58	0.33
Nintendo Wii U	tLoZ: BotW	0.28	7	-	7			422	9	60	0.78	0.33
PC	Battlefield 1	1.28	2	8	4	m		422	4	84	0.61	0.25
PlayStation 3	Grand Theft Auto V	0.64	8	5	m			1274	13	91	0.52	0.33
PlayStation 4	FIFA 17	0.26	8	13	2			301	16	18	0.59	0.33
Tablets	nVidia Shield Tablet K1	0.83	6	13	9			638	13	46	0.52	0.33
2L	Samsung UE55KS7005	1.02	9	-	-	-	-	270	13	19	0.59	0.20
Xbox 360	Grand Theft Auto V	0.66	9	m				1274	6	127	0.79	0.50
Xbox One	Grand Theft Auto V	0.34	6	4				483	7	60	0.81	0.50
*Coefficient of Variation.	riation.											

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$$\log p_{it} = \mu + \alpha_i + \sigma_t + \epsilon_{it} \tag{1}$$

where p_{it} is the CPI-adjusted price of product *i* on day *t*, α_i is a retailer-specific fixed effect and σ_t is a day-specific fixed effect. The residual variation ϵ_{it} for each individual retailer represents the percentage deviation of a retailer's price from the geometric mean in the group of retailers when controlling for both retailer and time heterogeneity (Lach 2002).

Lach (2002) divided the residuals from the estimation of Equation (1) into quartiles and then investigated the frequency and likelihood of price movements between these quartiles to determine whether price movements followed the predictions of intertemporal price discrimination models. However, the grouping of prices into quartiles is arbitrary, and both the number and size of retailer price clusters are likely to differ between products. Therefore, we adopt clustering techniques to let the data identify the number and size of retail price clusters instead of arbitrarily dividing the data into quartiles. If there are groups of retailers gathered in well-defined price clusters, these clusters remain over long periods, and the ranking of an individual retailer in a Markovian transition matrix of these clusters is likely to stay the same, this indicates that retailers do not follow an intertemporal price discrimination strategy.

There are some characteristics common to retail prices that might confound this analysis. For example, if a retailer changes price in advance of competitors, even by a day, it can influence whether that store belongs to a cluster of retailers or not, even if a similar pricing pattern is otherwise clearly visible. To mitigate this issue, we use the methods of dynamic time warping (Rath and Manmatha 2003) and piecewise aggregation approximation (Keogh et al. 2001). We then use the 'elbow method' (Thorndike 1953) to determine the appropriate number of clusters and the number of retailers belonging to each cluster. Finally, we determine to which extent retailers move between clusters using Markovian transition matrices.¹ A pattern of retailer transition probabilities that align with the diagonal of a K x K transition matrix indicates that intra-distribution mobility is low. Following Lach (2002), we use monthly transition matrices.

III. Results

Table 1 shows that there are between 2 and 5 price clusters, depending on the product considered, and that the average amount of time that a retailer spends in a specific cluster ranges from 19 to 246 days. We also present the likelihood of observing an individual retailer along the diagonal, i.e., remaining in the same price cluster as in the month before, in Table 1. In a K x K transition matrix, the likelihood of randomly being observed in the diagonal will equal 1/K, while the likelihood of being observed in the off-diagonal will equal [(K-1) x K)/(K x K)]. Thus, in a 2×2 transition matrix, pricing using mixed strategies should give a likelihood for the diagonal of 0.5, while the likelihood for the diagonal for the two-cluster products ranges from 0.72 to 0.85 in our data. For a 3×3 transition matrix, we expect to observe the diagonal in 1/3 of all cases (0.33), but the averages instead range from 0.43 to 0.78. For no product do we reach the expected number according to intertemporal price discrimination models.²

IV. Discussion

Clearinghouse models predict that price dispersion can remain for identical products sold in markets with low search costs, given that retailers randomly change their prices over time. We have applied clustering techniques to test these predictions using data on identical products from the price comparison website PriceSpy. We found support for the prediction that price dispersion remains even after controlling for heterogeneity in retailer offerings, but no support that retailers randomize prices. On the contrary, there are clusters of retailers that maintain persistently high, mid-range, or low prices over time. The clearinghouse

¹These methods are explained in more detail in appendices A and B in the supplemental online material.

²Since the results are contingent on the time horizon considered, we also present results using biweekly and bimonthly transition matrices in appendix B in the online material. Except for the bimonthly result for the Apple iPhone, we observe the above expected probabilities along the diagonal of the transition matrices for all products. Additionally, for a direct comparison with Lach (2002), we present results for retailer prices divided into quartiles in appendix C in the online material. This analysis also shows higher than expected probabilities along the diagonal of the transition matrices.

model is thus not supported by our analysis, suggesting that intertemporal price discrimination is unlikely to explain the observed price dispersion. One possible interpretation is that the share of consumers using price comparison websites in Sweden is still low enough to make it profitable for some retailers to focus on the group of uninformed consumers, while also listing their products on the price comparison website.

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Disclosure statement

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